









Variations in Pediatric Rheumatology Workforce and Care Processes Across Canada

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ABSTRACT. *Objective.* To examine the Canadian pediatric rheumatology workforce and care processes.

Methods. Pediatric rheumatologists and allied health professionals (AHPs) participated. A designee from each academic center provided workforce information including the number of providers, total and breakdown of full-time equivalents (FTEs), and triage processes. We calculated the clinical FTE (cFTE) available per 75,000 (recommended benchmark) and 300,000 (adjusted) children using 2019 census data. The national workforce deficit was calculated as the difference between current and expected cFTEs. Remaining respondents were asked about ambulatory practices.

Results. The response rate of survey A (workforce information) and survey B (ambulatory practice information) was 100% and 54%, respectively. The majority of rheumatologists (91%) practiced in academic centers. The median number of rheumatologists per center was 3 (IQR 3) and median cFTE was 1.9 (IQR 1.5). The median cFTE per 75,000 was 0.2 (IQR 0.3), with a national deficit of 80 cFTEs. With the adjusted benchmark, there was no national deficit, but there was a regional maldistribution of rheumatologists. All centers engaged in multidisciplinary practices with a median of 4 different AHPs, although the median FTE for AHPs was ≤ 1 . Most centers (87%) utilized a centralized triage process. Of 9 (60%) centers that used an electronic triage process, 6 were able to calculate wait times. Most clinicians integrated quality improvement practices, such as previsit planning (67%), postvisit planning (68%), and periodic health outcome monitoring (36–59%).

Conclusion. This study confirms a national deficit at the current recommended benchmark. Most rheumatologists work in multidisciplinary teams, but AHP support may be inadequate.

Key Indexing Terms: care delivery, care processes, models of care, pediatric rheumatologist, practice patterns, workforce

Rheumatic conditions are prevalent globally, contributing to a tremendous burden both at individual and societal levels.^{1,2} Children with rheumatic diseases such as juvenile idiopathic arthritis (JIA) contribute a proportion of this burden and are at risk of reduced health-related quality of life (HRQOL) and functional disability.^{3,4} The majority of pediatric rheumatic

conditions require ongoing treatment and monitoring through adulthood. Timely access to necessary medical resources and quality care by health professionals are critical for the optimization of both short- and long-term outcomes.^{5,6}

Improving healthcare quality and delivery may be a way to optimize the clinical outcomes for individuals with chronic disease.⁷ In response to studies identifying disparities in healthcare access and significant deficits in adherence to care recommendations, improving care quality is now recognized as an important initiative by stakeholders including governments, hospitals, and patient groups.^{8,9} Similar deficiencies have been demonstrated within adult rheumatology care,^{10,11,12} including care provision disparities by geography or socioeconomic status,¹³ long wait times with delays to rheumatology consultation,^{14,15} and low number of available rheumatologists per province.¹³

Quality of care can be assessed by measuring health outcomes, processes, and the structure of care.⁹ Given that most pediatric rheumatologists develop their practices locally, no Canadian-wide study has described the national differences in care processes and structures. Therefore, the objectives of this study were to examine the variations in pediatric rheumatology practice across Canada with respect to workforce, triage and referral practices, and delivery of clinical rheumatology services.

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METHODS

Survey instrument development. The survey instrument was constructed after a review of the literature. Two versions of an electronic survey were developed to decrease duplication of information, survey length, and burden. Survey version A included 42 questions and version B included 22 questions (Supplementary Material, available with the online version of this article). Both surveys were created and stored in REDCap (Research Electronic Data Capture).¹⁶ To ensure acceptability of the instruments, both versions were pretested by members of the Canadian Rheumatology Association (CRA) Pediatrics Human Resources subcommittee.

Survey version A included workforce estimates, triage processes, and emergency medical coverage at each center, and was completed by 1 designee from 15 eligible academic centers (the divisional director or nominated delegate). Workforce questions included both number of providers (clinicians and allied health professionals [AHPs]) and total full-time equivalents (FTEs) dedicated to pediatric rheumatology. We asked respondents to comment on the breakdown of total FTE within their division according to 4 responsibilities: clinical, educational, research, and administrative. A full-time FTE of 1.0 was defined as 5 working days (40 hours) per week. Clinical FTE (cFTE) was defined as the time spent on direct patient care. Given that academic centers often assign the FTE breakdown within employment contracts, the survey did not define these responsibilities further.

All other respondents completed a truncated survey (version B), which focused on outpatient ambulatory care practices and perceived level of access to rheumatology resources. Most items were multiple choice questions allowing for single answer responses, with subsequent questions cascading, where relevant. There were opportunities for respondents to provide free-text responses for additional information. Community-based pediatric rheumatologists were asked to fill survey version B. Since version B did not fully capture their workforce data, and because many community-based pediatric rheumatologists practice a mix of general pediatrics, the study team followed up with these respondents to determine their rheumatology cFTEs.

Respondents. Canadian pediatric rheumatologists and rheumatology-affiliated AHPs were invited to participate. A Canadian pediatric rheumatologist was defined as a physician working in Canada with a pediatric rheumatology and/or general pediatrics certification, with at least 1 clinic weekly devoted to pediatric patients (aged < 18 yrs) with rheumatic diseases. An AHP was defined as a healthcare professional with dedicated FTE in rheumatology in an academic center. AHPs include registered nurses (RN), physiotherapists (PT), occupational therapists (OT), physician assistants (PA), and advanced clinical practitioners in arthritis care (ACPAC). ACPAC are PTs, OTs, or RNs who obtain additional postlicensure training for extended roles in rheumatology care.¹⁷ Dietitians, social workers, pharmacists, and psychologists were not included as their care practices were likely different, and thus a majority of the survey questions would not apply.

Survey dissemination. Eligible physicians were identified from the CRA Pediatric Committee membership list. Rheumatology-affiliated AHPs were identified by consulting division directors. Survey version A was distributed to all 15 division directors. The remaining rheumatologists and AHPs were sent version B. Surveys were sent out to respondents electronically from September 1, 2019, until February 1, 2020. To maximize responses, a number of strategies were used, including 2 follow-up email reminders, advertisements through the CRA, and regular updates at rheumatology meetings.

Statistical analysis. Analyses were performed using SAS University Edition.¹⁸ Survey respondent and center characteristics were summarized with frequencies and percentages for categorical variables and medians (IQR) for nonparametric continuous variables. Baseline characteristics were grouped to protect respondent anonymity for small cell sizes (< 6). We calculated the number of cFTE required in each province/territory to achieve the benchmark threshold of 1 cFTE for every 75,000 Canadians (children and adults), with a modification to capture the population aged ≤ 19 years.^{13,19}

This benchmark was previously established and recommended by the CRA and has been used in subsequent Canadian rheumatology-related workforce studies (oral communication with Human Resources Committee, J. Widdifield, PhD, and C.E.H. Barber, February 2021, and in previous communication in 2010 as described by Kur et al¹⁹). To ensure accurate reflection of a consistent referral practice observed in Eastern Canada, 3 provinces (Nova Scotia, Prince Edward Island, and New Brunswick) were grouped together as the Maritime Provinces. Provincial populations stratified according to age were acquired through Statistics Canada census 2019 data.²⁰ Two sensitivity analyses were performed: (1) cFTE per capita was recalculated according to additional referral practices and catchment areas; and (2) the benchmark was modified to reflect the assumed lower prevalence of pediatric rheumatic disease when compared to adult rheumatic diseases, and was set to 1 cFTE for every 300,000.²¹

Ethics. Research ethics board approval (#1000063501) was obtained from The Hospital for Sick Children (SickKids) prior to commencement of the study. Respondents implied consent when completing the survey.

RESULTS

Response rates. Survey A had a response rate of 100%; 15/15 divisional directors responded. Survey B had a response rate of 54% (76/142). Of the 74 eligible pediatric rheumatologists, we achieved a response rate of 72% (n = 53). Of 68 eligible AHPs, we achieved a response rate of 34% (n = 23).

Respondent characteristics. Of the eligible respondents (n = 76), 70% (n = 53) were rheumatologists, 16% (n = 12) were RNs, and 12% (n = 9) were ACPAC, OTs, or PTs. Table 1 reports respondents according to role and practice region.

Physician workforce estimates. Most pediatric rheumatologists (n = 48, 91%) worked in academic centers. The median number of rheumatologists per center was 3 (IQR 3.0, range 1–10) and the median total FTEs per center was 3 (IQR 1.8). The median cFTE was 1.9 (IQR 1.5). Only 1 center in central Canada did not provide the breakdown of total FTEs. For academic

Table 1. Respondent characteristics (n = 76).

	n (%)
Position	
Rheumatologist	53 (69.7)
Registered nurse	12 (15.7)
Rehabilitation therapists ^a	9 (11.8)
Other ^b	2 (2.6)
Region of practice	
Western Canada ^c	23 (30.3)
British Columbia	10 (13.2)
Central Canada ^d	46 (60.5)
Quebec	15 (19.7)
Ontario	31 (40.8)
Atlantic Canada ^e	7 (9.2)
Northern Canada ^f	0 (0)

^a Rehabilitation therapists include physical therapists, occupational therapists, and advanced clinical practitioners in arthritis care. ^b Other: grouped as cell size was too small to report. Includes other allied health professionals not listed. ^c Western Canada: British Columbia, Alberta, Manitoba, Saskatchewan. ^d Central Canada: Ontario, Quebec. ^e Atlantic Canada: Nova Scotia, New Brunswick, Prince Edward Island, and Newfoundland and Labrador. ^f Northern Canada: Yukon, Northwest Territories, Nunavut.

rheumatologists, the median percentage of time allocated to clinical practice was 62% (IQR 18.2), research was 16% (IQR 7.0), administrative activities was 8% (IQR 3.5), and teaching was 10% (IQR 1.4; Figure 1). For community-based rheumatologists (n = 5), the median percentage of time allocated to pediatric rheumatology clinical care was 23% (IQR 27.5).

With the recommended benchmark of 1 cFTE per 75,000, no Canadian province/territory achieved this threshold (Supplementary Table 1, available with the online version of this article). The median cFTE per 75,000 aged ≤ 19 years was 0.2 (IQR 0.3), with a national deficit of 80 cFTEs. When adjusted to reflect additional referral practices (Supplementary Table 2), the cFTE per capita did not drastically change. Table 2 and Figure 2 provide the cFTE per 300,000 children and youth per province/territory. With this modified benchmark, 6 provinces (British Columbia, Alberta, Maritimes, and Newfoundland

and Labrador) achieved this threshold. The median cFTE per 300,000 was 0.8 (IQR 1.1). There was no national deficit, but there was a surplus of 1.3 cFTEs nationally.

AHP workforce estimates. All academic centers engaged in a multidisciplinary team practice, with a median of 4 (IQR 1.5) different AHPs. All centers included either an RN and/or a nurse practitioner as part of the clinical team. The median number of RNs per center was 2 (IQR 1) and the median FTE was 1 (IQR 0.8). The majority of centers had at least 1 PT (80%), OT (60%), and social worker (80%), but the median FTE for each profession was considerably less at < 1 (Table 3).

Only a few centers employed ACPAC, dietitians, pharmacists, or psychologists with dedicated time for rheumatology patients; no center employed PAs. Most respondents felt that additional AHPs were accessible through their affiliated hospital, including interpreters (n = 69, 95%), child life specialists (n = 65, 89%),

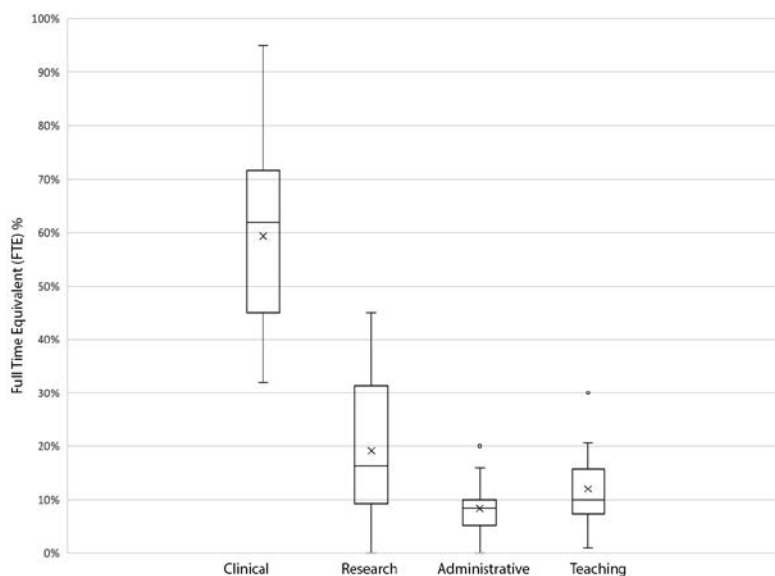


Figure 1. Breakdown of the reported total FTE according to 4 responsibilities: clinical care, administrative, research, and teaching, visualized by box plot. Median percentage, lower (Q1) and upper quartile (Q3) of the IQR, and outliers are visually represented. FTE: full-time equivalents.

Table 2. Pediatric rheumatologists (clinical FTEs) per capita using # per 300,000 benchmark (estimated benchmark).

Region	No. of Clinical FTEs	2019 Population Estimate, ≤ 19 yrs	# per 300,000
Northern Territories ^a	0	36,421	0
British Columbia	4.2	990,700	1.3
Alberta	5.9	1,074,744	1.6
Saskatchewan	0.8	301,858	0.8
Manitoba	0.9	346,946	0.8
Ontario	8.8	3,141,693	0.8
Quebec	4.7	1,763,147	0.8
Maritime Provinces ^b	2.4	374,907	1.9
Newfoundland and Labrador	0.7	98,508	2.1

^a Northern Territories: Nunavut, Northwest Territories, Yukon. ^b Maritime Provinces: New Brunswick, Prince Edward Island, Nova Scotia. FTE: full-time equivalent.

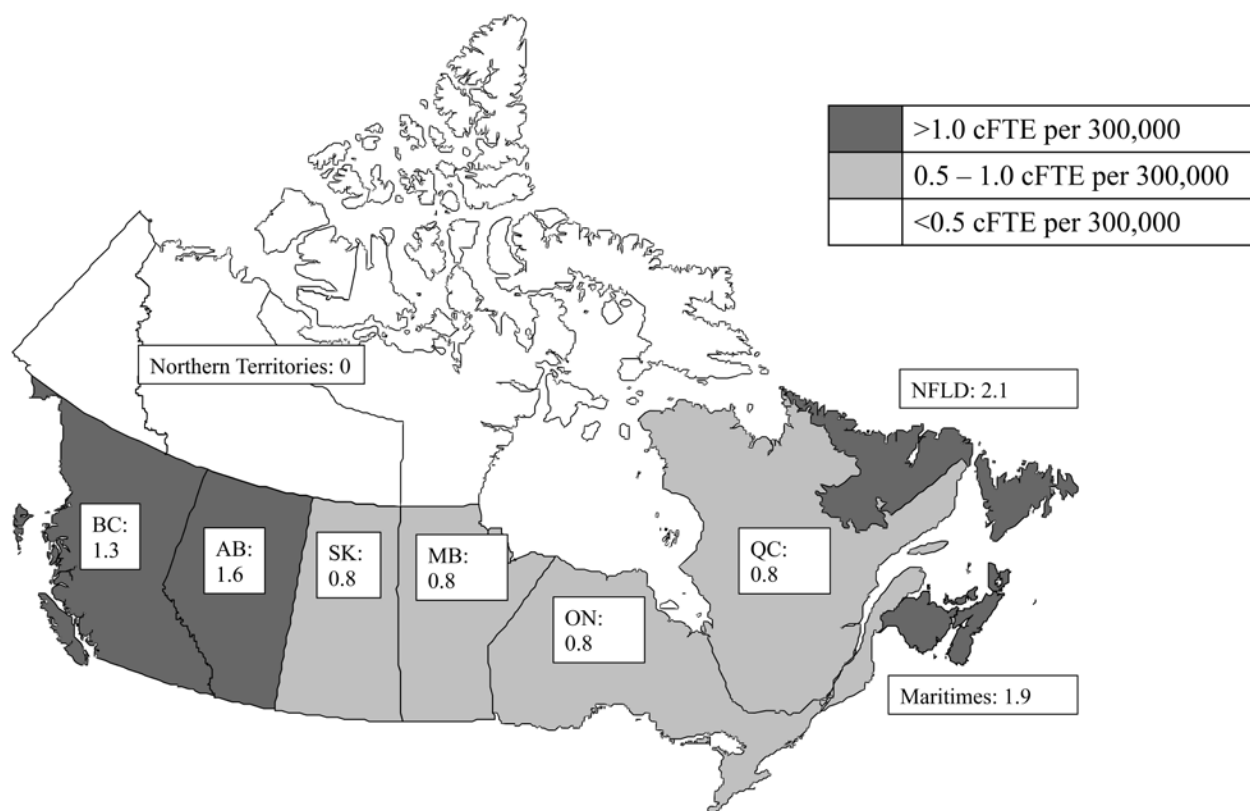


Figure 2. Map of Canada depicting the number of cFTE pediatric rheumatologists per 300,000 population aged < 19 years, according to census data. Northern Territories consist of Yukon, Northwest Territories, and Nunavut. Maritimes consists of Prince Edward Island, New Brunswick, and Nova Scotia. AB: Alberta; BC: British Columbia; cFTE: clinical full-time equivalents; MB: Manitoba; NFLD: Newfoundland and Labrador; ON: Ontario; QC: Quebec; SK: Saskatchewan.

Table 3. Rheumatology-affiliated AHP workforce.

AHP	Centers With AHPs (n = 15), n (%)	AHPs per Center, Median (IQR)	Total FTEs of All Centers, Median (IQR) ^a	Total FTEs of Applicable Centers ^b , Median (IQR)
Nurses ^c	100 (100)	2 (1)	0.9 (0.8) ^d	1.0 (0.8)
Physiotherapists	12 (80)	1 (0.5)	0.3 (0.9)	0.6 (0.7)
Occupational therapists	9 (60)	1 (1)	0 (0.4)	0.3 (0.5)
Advanced practice therapists ^e	–	–	–	–
Social workers	12 (80)	1 (0)	0.2 (0.4)	0.25 (0.2)

^aFor centers that do not have a particular AHP, the FTE is reported as 0 and is included in the FTE calculations. ^bCenters that do not have a particular AHP or did not provide any information have been excluded from these calculations. ^cNurse: registered nurse or nurse practitioner. ^dOne center did not elaborate on FTE information. ^eCell sizes are too small (n < 6). AHP: allied health professional; FTE: full-time equivalent.

and pharmacists (n = 56, 77%). However, some respondents commented on barriers to access. For example, a pharmacist may be available to patients only during a hospitalization.

Triage processes. Of the 15 centers, most (n = 13, 87%) utilized a centralized triage process to coordinate intake and prioritization of referrals according to urgency and availability. At the majority of centers, referrals (n = 14, 93%) were reviewed and triaged by physicians. Two centers used a multidisciplinary team to triage referrals.

Nine centers used an electronic process. Only 4 centers reported having waitlist recommendations (e.g., Wait Time

Alliance²²) visible on their system as a guide for triaging referrals. Six centers were capable of calculating wait times, 4 centers used average wait time of referrals as a performance measure, and 3 centers retroactively calculated average wait times for specific diagnoses.

Medical emergency care. Fourteen centers (93%) had rheumatologists participate in medical coverage for emergency/urgent needs for established patients or patients with suspected rheumatic diseases. Of these centers, 9 (64%) received direct calls from patients/families, and all centers received calls from other health providers. There were variations with respect to duration of call

coverage: 2 centers (14%) provided coverage only at prespecified times on weekdays, 2 centers (14%) provided weekday and weekend coverage at prespecified times, and 10 centers (71%) provided 24-hour daily coverage.

Outpatient ambulatory care. Twenty-five (47%) physicians reported always having the capacity to see an urgent referral within 1 week. Twenty-two physicians (42%) usually had this capacity (> 50% of the time), and 4 physicians (8%) reported significant difficulty meeting this need (never or < 50% of the time). Reported barriers included a lack of physical space, not having enough clerical staff to make adjustments to the clinic schedule, and not having enough clinical time.

All physician respondents reported accepting referrals for patients who have suspected noninflammatory joint pain and/or chronic pain, with 81% (n = 43) accepting noninflammatory referrals > 50% of the time or always, and 70% (n = 37) accepting chronic pain referrals > 50% of the time or always. Forty-one of the physician respondents (77%) reported having access to a specific service for these patients, particularly those with chronic musculoskeletal pain, for ongoing follow-up. The most frequently utilized referral services include chronic pain specialists, orthopedics, sports medicine, genetics, and psychiatry. There was significant variability in the access to these services, with some respondents commenting on long wait lists, services having limited experience with youth and children, and certain services providing initial consultation but no ongoing follow-up care.

Clinic processes. Fifty-one respondents (67%) engaged in a formal process whereby patients are systematically reviewed to prepare for an efficient and complete patient visit (previsit planning). Of the providers who endorsed previsit planning, 13 (26%) were performed by the physician only, 17 (33%) were performed by the physician and the associated clinic nurse, 17 (33%) were performed by a multidisciplinary team (physician with different AHPs), and 4 (8%) were performed by AHPs only. Most respondents (78%) reviewed all patients who are seen in clinic, whereas the remaining reviewed only specific patients, often according to disease complexity or severity. Similarly, 52 respondents (68%) engaged in a formal review of patient encounters after the end of a clinic visit (postvisit review).

JIA tools for health outcomes. Over half of respondents reported adherence to tracking patient outcomes using validated instruments, with 45 (59%) recording a disease activity measure and 45 (59%) recording a functional assessment score at every visit all the time or > 50% of the time. Only 36% (n = 27) monitored HRQOL at every visit all or > 50% of the time.

Perceived level of access to resources. Respondents rated their perceived level of access to rheumatology care-related resources including procedural support, medication infusions, and diagnostic imaging (Table 4). Half of the respondents (34/68, 50%) endorsed timely access to joint injections with sedation support (defined as completion of the joint injection within 2 weeks of the request always or > 50% of the time). However, if the joint injection was performed by a different service (i.e., radiology), the majority reported difficulties with timely access. Timely access to medication infusions for patients appeared to be less of a concern, with 86% (n = 58/67) of providers reporting acceptable access > 50% of the time or always. Timely access to imaging varied across respondents, based on level of clinical acuity and priority.

DISCUSSION

We conducted a nationwide survey to update pediatric rheumatology workforce estimates and summarize the practice patterns employed by pediatric rheumatology health professionals across Canada. Our study attempts to quantify the shortage of rheumatologists across provinces/territories, relative to the pediatric population served. Our study also describes the variation across the centers as it relates to provision of care, including how providers prioritize and manage referrals, access care resources, and deliver care.

To ensure consistency with other Canadian rheumatology publications, we used an ideal supply and demand ratio of 1 cFTE for 75,000 population served^{13,19,23}; this is the benchmark previously recommended by the CRA and is within similar range of other developed countries.^{24,25,26} With this framework, we identified an overall median cFTE of 0.2 per 75,000, and a national deficit of 80 cFTEs. In comparison to other published data, we report the lowest pediatric rheumatologist per capita supply per 75,000 population. For comparison, the American

Table 4. Perceived level of access to rheumatology care-related resources.

Perceived Level of Access to Care-related Resource	Never	< 50% of the Time	> 50% of the Time	Always
Procedures				
Joint injection with sedation within 2 weeks of request date	8 (12)	26 (38)	28 (41)	6 (9)
Joint injection by another service within 2 weeks of request date	15 (22)	43 (64)	8 (12)	1 (1)
Medications				
Outpatient medication infusions within 2 weeks of request date	3 (4)	6 (9)	37 (55)	21 (31)
Imaging^a				
Timely access to urgent MRI with sedation	5 (7)	22 (32)	33 (49)	8 (12)
Timely access to urgent MRI without sedation	0 (0)	14 (21)	35 (52)	18 (27)
Timely access to nonurgent MRI with sedation	6 (9)	29 (43)	18 (27)	14 (21)
Timely access to nonurgent MRI without sedation	2 (3)	22 (33)	27 (41)	15 (23)

Values are expressed as n (%) and are dependent on whether respondents chose to answer all questions. ^aTimely access to MRIs was defined as respondent perception and not explicitly by days, given the possible significant variability of potential cases. MRI: magnetic resonance imaging.

College of Rheumatology reported 287 pediatric rheumatologists per 74 million children in 2015. Their data equated to a comparative median of 0.3 cFTE pediatric rheumatologists per 75,000 population.²⁷ Our reported workforce figure is also slightly lower than the 2010 Canadian pediatric subspecialty workforce study results. This is likely driven by our decision to calculate pediatric rheumatology supply using cFTE data rather than by numbers of academic specialists available.²⁸ When compared to other Canadian pediatric subspecialties, Filler et al reported that pediatric rheumatology had the third lowest workforce. However, the study does not account for the varying demands for the various subspecialties, which will likely require different workforce targets.²⁸

Given that the 1:75,000 benchmark is not specific to pediatrics, we performed a sensitivity analysis with the benchmark adjusted to 1:300,000. We justified this lower threshold by estimating prevalence differences between rheumatoid arthritis and JIA.²¹ However, it is unclear whether this is the correct threshold to use. For instance, the scope of pediatric rheumatology is rapidly expanding to include the management of complex systemic autoimmune diseases and novel hereditary autoinflammatory diseases; this may increase the clinical burden and time upon pediatric rheumatologists.²⁹ To our knowledge, there has been no attempt at determining an appropriate pediatric rheumatology-specific per capita benchmark, and future work is needed to determine appropriate recommendations.

Our sensitivity analysis suggests that there may not be a shortage in the number of pediatric rheumatologists relative to demand, but that there is a geographical maldistribution of the workforce.^{13,19,30,31} This imbalanced distribution of providers has been previously identified in a Canadian rheumatology workforce study by Barber et al,¹³ who mapped the workforce of pediatric and adult rheumatologists combined with a threshold of 1:75,000 and determined that no province/territory achieved this threshold; 5 provinces (British Columbia, Ontario, Quebec, Prince Edward Island, and Nova Scotia) had 0.7–0.8 clinical FTE per 75,000 population. Both our study and that of Barber et al¹³ reported a significant deficiency in rheumatologists within Northern Canada as well as relatively improved access in British Columbia and in some of the Maritime provinces.

With the exception of 1 center, all academic institutions provided the most recent cFTEs. The divisional director provided the workforce information; thus, we expect our data to be accurate and reflective of job descriptions. Currently, the provision of pediatric rheumatology care is predominantly provided at academic centers in Canada. This is also reflected in our results by the relatively low percentage of cFTEs by community pediatric rheumatologists. Therefore, we feel confident in our estimation of our workforce supply.

We acknowledge several limitations to our findings. First, there may be differences in how centers define FTE attributable to clinical care, and although our cFTE is reflective of job descriptions, it may still be discordant with the actual time physicians spend on clinical duties and responsibilities. Second, although our data suggest a geographical imbalance, there is not enough granularity provided to describe imbalances within specific

regions of a province or by rurality. Ease of rheumatology access according to distance from an academic center deserves further study, given that Canadian provinces are geographically large, the majority of pediatric rheumatologists work in academic centers, and studies have recognized geographic proximity as an important determinant to care access.^{32,33,34}

Our results indicate that most pediatric rheumatologists opt to work in multidisciplinary teams. All academic pediatric rheumatologists work with at least 1 other AHP, and two-thirds have access to an RN, PT, and OT. However, when taking into consideration the actual FTEs dedicated to pediatric rheumatology for each professional group, AHP support may be inadequate at most centers. Other than RN support where the median FTE per center is 1, the median FTE for remaining professions is considerably less than 1. There is a surprising lack of access to a dedicated pharmacist in most centers despite numerous opportunities for involvement, as children with rheumatic disease frequently navigate the process of accessing, adhering to, and tolerating multiple long-term immunosuppressive medications with potential significant drug–drug interactions and side effects.³⁵

Our AHP workforce data is reflective of what is available in academic centers. We limited our study to academic-affiliated AHPs as it would have been challenging to target all AHPs in Canada who occasionally work with pediatric rheumatology patients in a private office. While there are examples within the adult rheumatology context of unique models of care provided by AHPs in the community, these initiatives are not yet common in the Canadian pediatric rheumatology context.¹⁵ At present, most pediatric models of care initiatives are coordinated by providers who are affiliated with academic centers, and thus have been captured in our results.

The response rate of AHPs was substantially lower than physicians due to several possible reasons. First, some of the strategies used to maximize responses could not be employed for AHPs. Although follow-up reminders were sent, we were unable to provide them with updates of the study through advertisements or meetings. Second, while we attempted to keep the survey applicable to AHPs, some may find the survey too physician-focused and not applicable. Given the difficulties in capturing the unique perspectives of AHPs in multidisciplinary rheumatology care, our future work will use qualitative research methodology to enhance our understanding of AHP roles, responsibilities, and care capacity in the pediatric rheumatology context.

Only half of Canadian rheumatologists reported always having the capacity to accommodate an urgent referral within 1 week, suggesting that there are additional pressures on the rheumatology workforce to keep up with clinical demands.³⁶ We attempted to gauge whether this stems from issues such as a high number of noninflammatory joint pain or chronic pain referrals that may not require involvement of a pediatric rheumatologist. Given that the majority of respondents accept these referrals, quality improvement measures focusing on improving rheumatic disease recognition by primary care providers may help reduce clinical burden. More research is needed to understand the facilitators and barriers that affect rheumatology care access, from both the provider and patient perspective.

In conclusion, our findings summarize the current care resources and processes used by Canadian pediatric rheumatology providers and are a valuable update on the workforce relative to established and estimated benchmarks. The current number of pediatric rheumatologists is inadequate as per the current recommended workforce benchmarks. However, according to our sensitivity analysis, the number of pediatric rheumatologists may be appropriate, but there continues to be geographic disparities. Given the ongoing geographic imbalances, alternative models of care—particularly in providing services to children in provinces/territories without a pediatric rheumatology presence—should be explored within the Canadian context. In particular, future evaluation of telemedicine in underserved areas (since its increased acceptability and use during the coronavirus disease 2019 [COVID-19] pandemic) will be important. Although a multidisciplinary team approach is used in nearly all settings, the care capacity by the allied workforce may be limited, given the low median FTEs reported. The AHP role, integration, and responsibilities in pediatric rheumatology multidisciplinary care will need to be explored further in order to improve our understanding of successful models of care that improve care access and quality.

ONLINE SUPPLEMENT

Supplementary material accompanies the online version of this article.

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